

Patient Attendance Procedure

- Patients should use the toilet before attending the practice
- Single use pens are available if paper forms need to be completed-wherever possible patient forms will be sent to patients' emails to be filled in online using our patient portal facility
- Patients should only bring minimal belongings into the practice with them
- Patient should attend alone wherever possible or with one other person if absolutely necessary
- More vulnerable patients should wear a simple face covering when they attend
- Patients that require a chaperone, should Only attend if they are symptom free
- The patient can only enter the building at the agreed time
- The patient will be met by a team member who will check their medical history and ask them to sanitize their hands which will be placed inside at reception
- Patients will be screened using the standard COVID-19 screening questions and if now in Category 1 will be referred to an appropriate center (if it is an emergency) or advised to self-isolate
- Contactless payments if possible
- Patients will be reminded to comply with the social distancing markers at reception and all waiting areas.
- Any patient belongings should be placed in a designated area which will be disinfected after use
- At the end of treatment, the patient should leave the room immediately and perform hand sanitation using alcohol gel placed outside the door